

DCS: Disaster Action Team (DAT) Service Associate - Union County

Opportunity Detail

Purpose: To serve on a Disaster Action Team as a worker on a DAT response to provide 24-hour immediate support and assistance to individuals and families who have been impacted by a home fire or other local disaster.

Location(s): ARC of Greater Columbus

Responsibilities:

- Works as part of an assigned team to respond to local disasters within two hours.
 Has access to RC Care and can directly enter case data.
- Works with on-scene lead to assess whether additional resources/support are required and communicates those needs to DAT Leadership.
- Attends regularly scheduled team/DAT meetings as required by Chapter/Region.
- Commits to being available during assigned shifts and communicates scheduling conflicts with DAT Leadership.
- Other responsibilities as assigned by DAT Leadership.

Qualifications:

- Demonstrated commitment to mission of the American Red Cross
- Remains current with all required training.
- Able to respond reliably when on call.
- Able to follow Red Cross DAT and other related standards and procedures.
 - Ability to learn and use Red Cross systems and online interfaces.
- Ability to work in challenging and stressful conditions such as poor air quality, uneven ground, adverse weather, etc.
- Must have a valid driver's license and/or a timely, reliable way to get to the scene.
- Ability to take direction from steady state and operational leadership.
- Strong written and verbal communications skills.

Is able to:

- Stand for two-hour periods
- Sit for two-hour periods
- Walk on uneven terrain
- Walk for two miles during a shift
- Work in extreme heat and/or humidity
- Work in extreme cold
- Spend hours writing
- Speak clearly on the phone and in person
- Climb two or more flights of stairs
- Drive in daytime and at night

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Relationships: DAT Manager, DAT Supervisor, DAT Coordinator, DAT Duty Officer, Fiscal Review Team
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Development Opp: DAT Supervisor, DAT Manager, DAT Coordinator, Duty Officer, Recovery Caseworker; Mass Care related positions

Training: See the Disaster Responder Training Requirements document for current training requirements.

The American Red Cross aspires to be an organization fully committed to diversity and inclusion by creating and maintaining a diverse, high-performing workforce of employees and volunteers who reflect all communities we serve; by cultivating a collaborative, inclusive and respectful work environment that empowers all contributors; and by leveraging diverse partnerships – all of which helps to ensure culturally competent service delivery supported by effective community leadership and engagement.